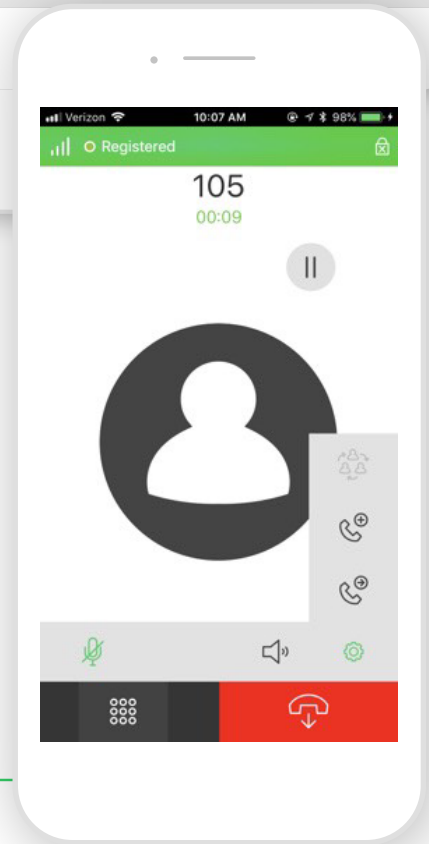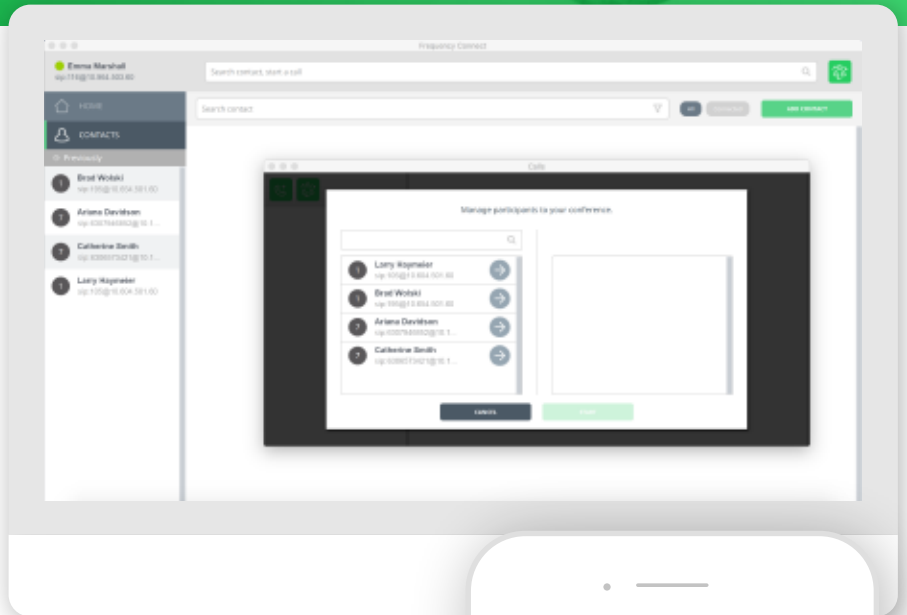# FREQUENCY CONNECT
Softphone for Frequency PBX

WHAT IS FREQUENCY CONNECT?

Frequency Connect is a softphone client that utilizes Mac, PC, Android and iOS operating systems to receive your office extension anywhere in the world. Frequency Connect applications offer enhanced call features that desk phones provide like extension transfers, hold, bridge and much more. Companies can offer remote employees the same telephony experience as if they were in physical offices, ensuring all call data is tied back to the on-site or hosted PBX for added security.

ADD-ON FOR FREQUENCY PBX

Frequency Connect is an add-on to Percipia's Frequency PBX phone system. With Percipia's industry-leading hospitality interface gateway, Parallax, built into Frequency PBX, guest information like Caller ID and VIP status are displayed on Frequency Connect applications.

KEY FEATURES

- Dial
- Pick-up & Hang-up Calls
- Extension Transfer
- Conference Call
- Initiate Conference Bridge
- Echo Cancellation
- Do Not Disturb
- Mute
- Pause
- Send to Voice Mail
- Listen to Voice Mails
- Call History

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FREQUENCY CONNECT
Softphone for Frequency PBX

FAQ'S

Q: WHICH OPERATING SYSTEMS IS FREQUENCY CONNECT COMPATIBLE WITH?

A: Frequency Connect is coded for iOS, Android, Mac OS and Windows.

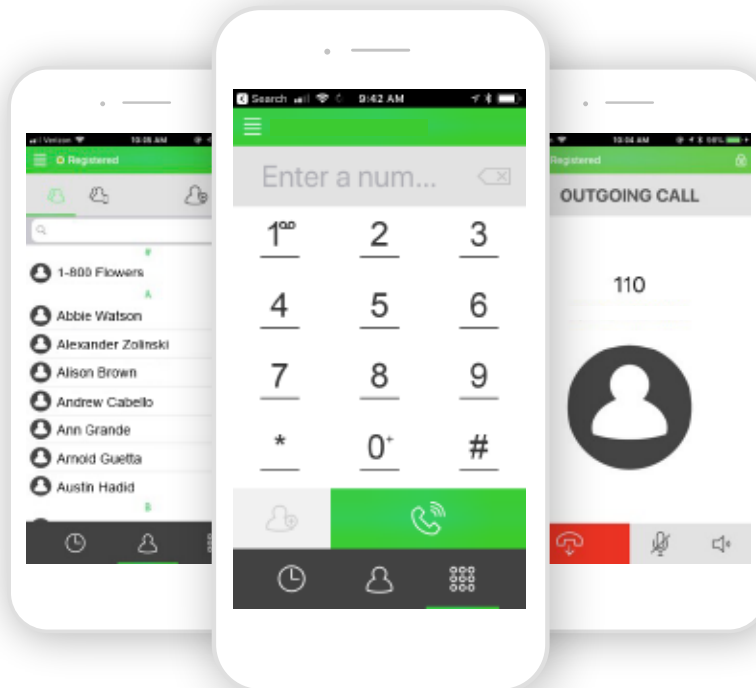**Q: CAN I TRANSFER MY ACTIVE DESK PHONE CALL TO MY MOBILE DEVICE?**

A: Yes, all you have to do is transfer the desk phone call to your extension and pickup on the other device.

Q: AM I ABLE TO JOIN CALLERS TO MY ACTIVE PHONE CALL?

A: Yes, Frequency Connect has a merge and add conference feature.

Q: AM I ABLE TO MAKE EXTERNAL CALLS?

A: Yes, just like your Frequency PBX powered desk phone you can dial external calls from your Frequency Connect client.

THE POSSIBILITIES ARE ENDLESS!

Many of our clients, as well as Percipia employees, utilize the call forward feature in Frequency PBX. Call forwarding is a great feature to use, but it does have its limitations. Many of those minor features like call transferring to an extension or placing a call on hold (with corporate music or recording in the background) are not feasible. Frequency Connect gives the appearance your team is in the office while they are on the go.

Percipia is always developing new software. Frequency Connect is another example of how Percipia develops software that integrates with their other solutions. Frequency Connect enables Percipia to provide true telephony solutions to the in-room tablets, utilizing Latitude mobile application platform. Our Frequency PBX clients can now deploy in-room iOS and Android tablets that can provide one device hub for entertainment, calling and in-room controls. Percipia is always advancing hospitality technologies to streamline operations and enhance the guest experience.

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